

Information and research for policy and practice: survey of collection and information services



This survey is part of the Grey Literature Strategies research project being carried out by Prof Julian Thomas and Ms Amanda Lawrence, Swinburne University; Prof John Houghton, Victoria University; and Dr Gerald White and Dr Paul Weldon, Australian Council for Educational Research.

The aim of this survey is to understand how information and research produced by organisations on public interest issues is discovered, selected, catalogued and collected by libraries and other collecting organisations and services. The results will be used to help improve access to research and information for public policy and professional practice.

The survey asks about the kinds of resources that you collect and catalogue, particularly material such as reports, reviews, discussion papers, working papers, briefings, conference papers, speeches etc. produced by ORGANISATIONS (not commercial publishers) including government departments and agencies, academic centres, NGOs, think tanks and research/consulting companies etc. (also known as GREY LITERATURE).

We appreciate your contribution to this research. The survey should take no more than 15 minutes of your time.

The survey closes: FRIDAY 8 November 2013 - however early responses are much appreciated.

WIN A \$50 GIFT VOUCHER

At the end of the survey you have the option to provide your email address and go in the draw to win one of 4 \$50 gift vouchers from Coles/Myer (only valid for use in Australia and New Zealand). Your email address will be kept strictly separate from your survey answers. Winners will be contacted by email after the survey closes.

ABOUT THE SURVEY

This survey is confidential. Survey data and analysis made available to the public will be non-identifiable. It will be used inform the project's findings and recommendations. Data may also be shared via Swinburne University research data bank.

This survey is conducted in accordance with Swinburne University Human Research Ethics Guidelines. Your participation in this research is voluntary, and you may decline to participate without risk. By proceeding to complete the survey, you are indicating that you have read and understood the information above, and are agreeing to participate.

If you have any questions about the study or procedures, please contact Amanda Lawrence, Swinburne University of Technology at alawrence@swin.edu.au or 03 9214 8792. If you have questions about your rights as a participant contact Keith Wilkins at the university's research office on (03) 9214 8468

'Grey Literature Strategies: Enhancing the value of informally produced research and information' is an ARC Linkage project conducted in partnership with Swinburne University of Technology, Victoria University, the National Library of Australia, National and State Libraries Australasia, the Australian Council for Educational Research and the Eidos Institute. For more information visit <http://greylitstrategies.info>

Note: This Word version of the survey has been made available to assist respondents in answering the questions for their organisation. To fill out the survey online please go to: <http://survey.acer.edu.au/index.php?r=survey/index/sid/167598/lang/en>

About your collection/service

Many questions in this survey need to be answered on behalf of your collection/information service. If you are part of a large organisation, eg a university or government department, please answer on behalf of one particular collection/service eg university repository, clearinghouse service, departmental library etc.

1. Name of your collection/service?

This information will only be used to clarify your answers. It will be kept strictly confidential and will not be reported.

2. Where is your collection/service located? (main office if multiple offices)

Your answer to this question will be used to determine your national currency and exchange rates

- Australia
- NZ
- Other, please specify

3. What is the main sector in which your collection/service operates?

- Commercial
- Education sector
- Government sector
- NGO and not-for-profit sector
- Other, please specify

3b. Within the commercial sector, which best describes the nature of the organisation in which your collection/service is based?

- Research/Consulting firm
- Media company
- Large enterprise (not primarily research)
- Small to medium enterprise (not primarily research)
- Other, please specify

3c. Within the education sector, which best describes the nature of the organisation in which your collection/service is based?

- School
- University department/research centre
- TAFE or other college
- University library/information service
- Other library/information service
- Other research centre
- Other, please specify

3d. Within the government sector, which best describes the nature of the organisation in which your collection/service is based?

- Federal government department/agency
- State government department/agency
- Local government department/agency

- Political party or organisation
- Other, please specify

3e. Within the non-government or not-for-profit sector which best describes the nature of the organisation in which your collection/service is based?

- Advocacy/Lobby group
- Charity
- Information service/library
- Media
- Professional association
- Think tank
- Union
- Health centre or hospital
- Other, please specify

4. What term best describes your collection/information service?

- Academic/research library
- Archive
- Clearinghouse
- Business/Corporate Library
- Digital library
- Government library
- Audio/visual collection
- Institutional repository
- Subject repository
- National/State/Territory library
- Professional or reference library
- Public library
- Special library
- Web archive
- Other, please specify

**5. Approximately how many staff does your collection/service employ?
Please give a Full-Time Equivalent (FTE) number:**

Only numbers may be entered in this field.

6.

7. What is the main subject or topic area of your collection/information service?

- General – no particular subject or area specialty
- Health/Medicine
- Law
- Other, please specify

Your collection

8. Please tick all the kinds of materials that your collection/service collects or provides access to.

Include both publicly accessible and restricted resources.

- Archival or heritage material
- Audio/video materials
- Blogs
- Books and eBooks
- Book chapters
- Briefings, guides or research reviews
- Commercial and market research
- Conference papers/presentations
- Data sets (e.g. research or government data)
- Discussion/position papers
- Doctoral or masters theses
- Essays and articles
- Evaluations
- Information sheets and summaries
- Journal articles (peer reviewed)
- Legal and court documents
- Media releases
- News reports and articles for the media
- Policies, procedures, standards and regulations
- Professional/trade magazine/articles
- Reports (including project, inquiry, consultant, etc)
- Social media, talk back radio etc.
- Submissions
- Technical documents
- Web pages/websites
- Working papers and preprints
- Other, please specify

9. Of the information and research that your service catalogues and collects, how important are they for your current collecting priorities?

	Not important	Somewhat important	Important	Very important
Archival or heritage material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Audio/video materials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blogs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Books and eBooks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Book chapters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Briefings, guides and research reviews	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Commercial and market research	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conference papers/presentations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Data sets (e.g. research or government data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discussion/position papers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Doctoral or masters theses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Essays and articles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evaluations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information sheets and summaries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journal articles (peer reviewed)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Legal and court documents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Media releases				
News reports and articles in the media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional/trade magazines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public opinion in social media, talk back radio etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reports (including project, inquiry, consultant, etc)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Submissions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technical documents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Working papers and preprints	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. Of the information and research materials that your service catalogues and collects how easy is it to acquire various types of items?

	Not at all easy	Not very easy	Fairly easy	Very easy
Archival or heritage material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Audio/video material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blog posts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Books and eBooks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Book chapters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Briefings, guides and research reviews	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Commercial and market research reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conference papers/presentations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Data sets (e.g. research or government data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discussion/position papers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Doctoral or masters theses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Essays and articles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evaluations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information sheets and summaries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journal articles (peer reviewed)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Legal and court documents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Media releases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
News reports and articles for the media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional/trade magazines/articles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social media, talk back radio etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reports (including project, inquiry, consultant, etc)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Submissions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technical documents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Web pages/websites	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Working papers and preprints	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. What is the approximate overall size of your collection/database?

If there are none, please enter 0

Please write 'unknown' or 'don't know' if necessary

Records in your catalogue/database	
Print items held	
Digital documents held	
Audio/video items held	
Web pages/websites archived	
Datasets held	

11a. If you would like to make a comment on your answer please do so here

12. What sources are the most important for your collection?

	Not important	Somewhat important	Important	Very important
Commercial research companies and consultants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Commercial/trade publishers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government departments and agencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Non-government organisations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scholarly publishers and societies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Think tanks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
University research centres or departments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other

Funding

13. What are the most important sources of income for your collection/information service?

	Not important	Somewhat important	Important	Very important
Commissions and contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Donations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Funding agreements/contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Memberships	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Philanthropic/private benefactors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Revenue from sales/subscriptions/advertising etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sponsors/partners	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support from other parts of the organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other

Collecting

14. What criteria are the most important to you when selecting material for your collection/information service?

	Not important	Somewhat important	Important	Very important
Able to collect a copy of the item	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessible online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Author(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Author(s) organisation(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cited in a report or article	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost of acquiring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Country of origin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discoverable via a search engine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date published	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In an email newsletter or website you trust/use regularly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meets organisation or funder interests or targets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Producing organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Publishing company/journal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Published in peer-reviewed journal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recommended by a colleague/client	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Topic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
State/territory of origin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Written for application in policy or practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other

Audience

15. What are the most important user groups for your collection/information service?

	Not important	Not very important	Important	Very important
Business and industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education sector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government sector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clients/sponsors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NGOs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Politicians	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Practitioners eg health or service delivery, teachers etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Own organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other, please specify

16. Approximately what level of use did your collection record in the last 12 months?

Please write 'unknown' or 'don't know' if necessary

	Number
Collection requests for physical items	
Pageviews for digital collection	

16b. If you would like to comment on your answer, please do so here:

Dissemination

17. How do you disseminate information and alerts about new material in your collection?

Which services or methods are the most important?

	Not important	Somewhat important	Important	Very important
Alerts/RSS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blogs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sharing information directly with contacts, in person, by email, etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Collection email newsletter/list	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other email newsletters/lists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Events or conferences	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other libraries or information services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Media releases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
News reports and articles including print, online, radio, etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Own organisation's website and/or intranet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Websites of key organisations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social media e.g. Twitter, Facebook, etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other

Infrastructure/storage

18. What sort of infrastructure does your organisation use for collecting digital content?

Check any that apply

- Don't collect digital content at this time
- Digital infrastructure currently development
- Content management system eg Drupal, Joomla, etc
- Custom built database
- Digital asset management system eg ContentDM
- Digital preservation system eg Rosetta
- Integrated library system
- Repository software ie Dspace, Eprints etc
- Other, please specify _____

19. How useful do you think the following approaches are for improving collection and access to grey literature for your service?

	Not at all useful	Not really useful	Useful	Very useful	Unsure/don't know
Agreed metadata standards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Collaborative collecting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fair use copyright law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Legal deposit for digital content	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interoperable systems such as linked data	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OAI harvesting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved software and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shared metadata	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standard bibliographic information on publications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other

20. Are there any other comments you would like to make on collecting and providing access to grey literature?

Deadlinks

21. What systems has your organisation put in place to prevent the links to digital records and publications from moving or not working?

Check any that apply

- Use digital identifiers or handles
- Keep a copy of all content for access and preservation
- Rely on Internet archive and/or Pandora as a backup
- Regularly manually fix deadlinks
- None
- Don't know
- Other:

21b If none, please indicate why not:

Check any that apply

- Don't use external links, only store full text
- Haven't thought about it
- Its not a priority for our collection at this time.
- Don't know what we should do
- Haven't had time or resources to organise things better
- Can't afford the solution we would like
- Other please specify

22. How concerned is your collection/information service that content it has catalogued may no longer be accessible due to website changes causing broken links to external sites?

- 1. Not concerned at all
- 2.
- 3.
- 4.
- 5. Very concerned

23. On average, what percentage of the links in your catalogue and collection go to incorrect or missing content (ie deadlinks?)

Choose one of the following answers

- None
- 1 - 20%
- 21- 40%
- 41 - 60 %
- 61 - 80 %
- 81 - 100
- Don't monitor deadlinks

24. Approximately how many hours of your collection/information service's overall staff time was spent identifying and fixing deadlinks on your catalogue and collection, on average, per week, over the last 12 months?

hrs/wk

Copyright

25. To what extent do you agree or disagree with the following statements?

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
I am unclear whether my collection can use, copy or store material that is made available online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Being unable to copy, store or redistribute online information including grey literature due to copyright law is a problem for my collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Long term access to online content is not an issue for my collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Libraries and information services should be able to store copies of print and digital material, including grey literature, for long term access and use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

28a. If you would like to comment or expand on your responses to this questions, please do so here:

Value of Grey Literature

26. What amount of time, on average, would your organisation spend:

Cataloguing and collecting materials overall each week? hrs/week

Cataloguing and collecting grey literature each week? hrs/week

27. For a digital grey literature document or website, what is the estimated average unit cost for your organisation to select, acquire, catalogue, ingest and make it accessible to the public?
/item

28. For a hard copy or print grey literature document, what is the estimated average unit cost for your organisation to select, acquire, catalogue, store and make it accessible to the public?
/item

29. Approximately how many digital grey literature documents were acquired by your organisation in FY 2012-2013?

If none, please write 0

If you don't know, please write 'don't know'

Number of items:

30. Approximately how many hard copy grey literature documents were acquired by your organisation in FY 2012-2013?

If none, please write 0

If you don't know, please write 'don't know'

Number of items:

31. Approximately what percentage of your total number of acquisitions in FY 2012-2013 were grey literature?

%

32. Approximately what percentage of grey literature acquired in FY 2012-2013 was purchased?

%

33. Approximately how much money did your collection spend accessing/purchasing grey literature during the last 12 months?

If none, please write 0

If you don't know, please write 'don't know'

\$

34. Are there any other comments you would like to make about grey literature collection?

Thank you!

Thank you very much for your time and input to the survey. Please enter your email below to be in the draw to win a gift voucher.

If you would like to go in the draw for our competition to win one of 4 AUD\$50 Coles/Myer gift vouchers please provide your email address here. Your email address will only be used to contact you in the event that you are one of the four entries in the draw selected at random to receive a voucher. All questionnaires and entries in the draw must be completed by midnight on Friday 8 November 2013. The draw is only open to Australian and New Zealand citizens.

Your email address will not be linked with your survey responses.

Email: